

Eziblack Product Warranty

1. Warranty Coverage

Eziblack provides this limited warranty to the original purchaser of its products. This warranty covers defects in materials and workmanship under normal use for a period of 1 year from the date of purchase.

2. What This Warranty Covers

- Manufacturing defects in materials and workmanship.
- Failure of the product under normal and intended use.
- Replacement or repair of defective parts at Eziblack's discretion.

3. What This Warranty Does Not Cover

- Damage resulting from misuse, abuse, accident, or modification.
- Normal wear and tear.
- Damage caused by improper installation or failure to follow product guidelines.
- Issues caused by external factors such as environmental conditions or natural disasters.

4. Warranty Claim Process

To make a warranty claim, please follow these steps:

- Contact Eziblack customer support at support@idcsolutions.com.au
- Provide proof of purchase and a detailed description of the issue.
- If required, return the defective product to Eziblack for inspection.

5. Remedy Under Warranty

If a defect is confirmed, Eziblack will, at its discretion:

- Repair the product at no charge.
- Replace the product with an equivalent item.
- Issue a refund if repair or replacement is not feasible.

6. Limitation of Liability

Eziblack's liability is limited to the repair, replacement, or refund of the defective product. Eziblack shall not be liable for any indirect, incidental, or consequential damages arising from the use of its products.

For any questions or warranty claims, please contact us at
support@idcsolutions.com.au / +61 (02) 9690 2852.